

Site FAQs

1. What is the cost of shipping and handling?

The cost is \$3.05 per Necker and shipping is \$3.35!

2. Can I use my nickname?

You are allowed to use nicknames, however no profanity will be allowed. If you use a name or word we don't approve of, your request will be denied.

3. Is 2-4 weeks for shipping accurate or could it be less?

2-4 Weeks is the standard time it takes for customization, packaging, shipping and handling.

4. Are letters on the Necker capitalized or lowercase?

Capitalized and you are only allowed to use letters and numbers.

5. How many characters are allowed on your personalized Necker?

There is a 15 character limit for each side of the Necker! The Necker prints on two sides!

6. Will the Necker fit on the current straight wall bottle?

The Necker will only fit on the new Insulated Squeeze Bottle.

7. Are we allowed to use symbols (e.g. # sign, etc.)?

You are only allowed to enter the # sign.

8. When is the last day to redeem?

Offer subject to change or cancellation at any time.

9. Can Neckers be shipped international?

No, it will only be available to ship in the U.S.

10. How many Neckers can I purchase at 1 time?

You can purchase and personalize up to 30 different Neckers at one time. You would pay the cost of personalization for each Necker and only the \$3.35 shipping charge.

11. How many Necker colors are available?

Neckers come in Red, Yellow, Black, and White.